



Boat & Personal Watercraft (PWC) Trailer

Limited Warranty

Trailer Registration

Registering your trailer with Futura Trailers Ltd allows us to notify you of important information following your purchase.

Obtaining Warranty Service

To obtain warranty service under this Limited Warranty, the owner must:

1. Notify Futura Trailers Ltd or an authorised dealer of any defects immediately upon occurrence, and no later than five working days after the warranty period expires.
2. Provide the last 5 digits of the VIN (located on the left side of the trailer drawbar) and describe the problem.
3. Return the trailer to an authorised dealer or service agent for repairs.

Prior Written Consent & Return of Defective Parts

No reimbursement will be made for warranty work performed without prior written consent from Futura Trailers Ltd. Any defective part(s) may need to be sent by prepaid freight to Futura Trailers Ltd for replacement or reimbursement eligibility.

Limited Warranty Structure

Futura Trailers Ltd warrants that each FUTURA BOAT and PWC TRAILER operated by the original purchaser under normal use in New Zealand or Australia will be free from defects in materials and workmanship on the aluminium chassis for five years following the original purchase date. A one-year warranty covers all other components. This warranty is subject to the requirements, exclusions, and limitations stated below.

The obligation of this warranty is limited to repairing or replacing any part(s) that Futura Trailers Ltd determines to be defective in materials or workmanship under normal use and service during the warranty period commencing with the date of first retail purchase. Futura Trailers Ltd reserves the right to use new or remanufactured parts of similar quality to complete any warranty work.



Warranty Period

The warranty begins on the date of first sale. Repairs or replacements do not extend the warranty beyond its original expiration date.

Conditions of Limited Warranty

The trailer must always be maintained in a safe and roadworthy condition as required for use on New Zealand or Australian roads. Futura Trailers Ltd reserves the right to make any warranty coverage contingent upon having an up-to-date registration and/or current Warrant of Fitness (WOF). Evidence of regular maintenance is required for warranty claims. Ensure the trailer is not used if an issue is identified that may cause further damage or risk if use continues

Coverage Limitations

This Limited Warranty covers only manufacturing defects. The liability of Futura Trailers Ltd is limited to repair and/or replacement costs under warranty. It is void if defects arise from misuse, neglect, tampering, incorrect adjustments, modifications, overloading, or unauthorised alterations.

This warranty does not cover:

This Limited Warranty applies exclusively to defects in original components arising from normal use. It does not cover damages resulting from:

- Electrical system corrosion
- Cosmetic damage
- Abuse or improper service
- Bearing failure due to lack of maintenance
- Negligence, accidents, misuse, or improper loading
- Repairs or alterations made without prior written consent from Futura Trailers Ltd
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- Additionally, this warranty does not provide coverage for damages caused by:
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- Failure to maintain proper maintenance and repair
- Loose or improperly torqued wheel nuts
- Any part not manufactured or installed by Futura Trailers Ltd
- Aftermarket equipment installed postmanufacture
- Normal wear and tear (e.g., bearings, brakes, rollers)
- Trailers not purchased through authorized dealers
- Defects caused by accidents or misuse
- Damage due to improper load balance or exceeding weight ratings
- Acts of God or environmental conditions



- It is crucial that the trailer owner ensures that the trailer is correctly matched to the boat or PWC being carried. Futura Trailers Ltd accepts no liability for incorrect trailer selection. The ultimate decision regarding trailer suitability rests with the purchaser. Exceeding the gross vehicle load ratings indicated on the load label can void this warranty. The axle is manufactured with tolerances that may be affected by abuse (e.g., dropping off a sharp berm), which may be considered an accident and is not covered under this warranty. Abnormal tyre wear resulting from such damage is also excluded. The owner is responsible for using a tow vehicle with suitable towing capacity and hitch setup when towing the trailer.

Futura Trailers Ltd shall not be liable for any special, incidental, or consequential damages arising from defects in the trailer or its components under any circumstances. This includes but is not limited to, damages for loss of use, loss of time, loss of income, inconvenience, commercial loss (including lost profits), towing charges, transportation costs to and from repair facilities, and any other indirect damages that may result from the failure of the trailer to perform as expected.

Futura Trailers Ltd will not be responsible for:

- Consequential, incidental, special, or indirect damages.
- Costs relating to transportation and delivery charges.

This Limited Warranty does not provide coverage for damages caused by:

- Failure to maintain proper maintenance and repair.
- Loose or improperly torqued wheel nuts.
- Any part not manufactured or installed by Futura Trailers Ltd.
- Aftermarket equipment installed post-manufacture.
- Normal deterioration due to wear (e.g., tyres, bearings, brakes, rollers).
- Trailers not purchased through authorised dealers.
- Defects caused by accidents or misuse.
- Damage due to improper load balance or exceeding weight ratings.
- Acts of God or environmental conditions.

Other Exclusions Not Covered by This Limited Warranty

It is important that the trailer owner ensures that the trailer is correctly matched to the boat or PWC that is being carried. Futura accepts no liability for the wrong trailer being selected for a particular



boat/PWC type or setup. Futura will provide guidance on which trailer may be suitable but the ultimate decision belongs to the trailer purchaser.

The Futura Trailers Ltd trailer is engineered to handle gross vehicle load ratings as indicated on the load label. Load distribution affects towing characteristics; exceeding safe load limits can void this warranty. The axle is manufactured with tolerances that may change if subjected to abuse (e.g., dropping off a sharp berm). Such damage may be considered an accident and is not covered under this warranty. Abnormal tyre wear resulting from such damage is also excluded.

It is the owner's responsibility to use a tow vehicle with suitable tow capacity and tow hitch set up when towing the trailer.

Limitation of Liability

Futura Trailers Ltd's liability under this Limited Warranty is limited to repair or replacement at a facility designated and approved by Futura Trailers Ltd. Replacement parts are warranted for the remaining original warranty period.

Repairs Under Limited Warranty

The customer must provide reasonable access for repairs and deliver the product for inspection at Futura Trailers Ltd or designated agents. The purchaser/customer shall pay all related transportation charges unless otherwise arranged by Futura Trailers Ltd. If service/repair is not covered by this warranty, the purchaser/customer shall pay all related labour and materials expenses associated with that service/repair.

Purchaser/customer shall not send products directly to Futura Trailers Ltd without prior arrangements unless requested by Futura Trailers Ltd.

Disclaimer of Incidental and Consequential Damages

Futura Trailers Ltd disclaims any incidental and consequential damages arising out of or relating to the trailer. This includes expenses such as transportation costs to dealerships and repair facilities; loss of time; loss of pay; loss of use; inconvenience; commercial loss (including lost profits); towing charges; incidental charges such as lodging expenses; etc.

Futura Trailers Ltd may direct you to an authorised repairer or request that you bring your trailer to their facility in Auckland. Replacement parts are sent wherever responsible for repairs. Futura Trailers Ltd will not be liable for improper repairs made using non-authorised replacement parts. Products produced by another manufacturer distributed by Futura Trailers Ltd will be covered by that manufacturer's warranty.



Exclusion of Liability for Property Damage

Under no circumstances shall Futura Trailers Ltd be liable for any damages to a boat, tow vehicle, or any other property resulting from a failure of the trailer, including but not limited to defects in materials or workmanship. This exclusion applies regardless of the cause of the failure, whether due to misuse, neglect, improper maintenance, incorrect set-up or any other reason. The owner assumes all responsibility for any such damages and agrees to hold Futura Trailers Ltd harmless from any claims arising from damage to third-party property.

Transferability

This warranty is transferable from the original owner upon notification and acceptance by Futura Trailers Ltd.